

# Personal Information

## Overview

The Personal information screen displays a concise summary of information held by the department about you.

The Personal information screen

My details menu.

The screenshot shows the MyAccount interface. At the top, there's a 'MyAccount' logo and a welcome message for James John Rutherford. Below the navigation bar, the 'My details' menu is highlighted. The 'Personal information' section is expanded, showing a list of details: Date of birth (29/05/1929), Age (82), Honours (KRC), Country of birth (-), Preferred communication (-), File number (SX854145), and Treatment card (GOLD CARD). A 'Printable version' link is also present.

This Personal information cannot be edited within MyAccount. If any details on this screen are incorrect, please call the Veterans' Access Network (VAN) on 1800 555 254 or email: [generalenquiries@dva.gov.au](mailto:generalenquiries@dva.gov.au) to request a change.

## Other functions

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| <b>My details</b><br>Manage your information | To view another section and information from My details, click on a link in the <b>My details</b> menu to the left of the page.    |
| <a href="#">Printable version</a>            | To print a copy of the information displayed on this page, click on the <b>Printable version</b> link.                             |
| <b>Help</b>                                  | To get additional help with the Personal information screen, click on the <b>Help</b> button at to the top right of the page.      |
| <b>Logout</b>                                | When you are finished using MyAccount, to log out and finish using the service in a secure way, click on the <b>Logout</b> button. |