# Payments made to you



## Overview

MyAccount

The Payments made to you screen displays detailed information on the five most recent payments made to you by the department.

You can retrieve further payment records for payments made any time in the last 90 days from this screen.

#### The Payments made to you screen.

	Australian Government Department of Veterans' Affairs	MyAccount	w	elcome, John Person	
	Home My details Transport	Forms and publications	Feedback 📪	Help 🕜 🛛 Logout	
My details menu	My details Manage your information Contact details Income and assets Accepted medical conditions Card information Request replacement card Payments Claims and benefits requests Request additional benefits Request additional be	Payments made to you         Bank account details for Incapacity payments are r         Payment information as at 12:00pm, 21/10/2011         Click ► to show the payment details.         Date paid         ▶ 01/06/2012         ▶ 14/05/2012	Printable version  Anot available at this time.  Change payment acc  Show more payments  Amoun  \$2027.0  \$800.0	ount details	Change payment account details

At the top of the screen, under the title, the time and date when the MyAccount record was most recently updated is displayed.

**V** 

Payment account details can be changed by selecting the 'Change payment account details' button.

#### View payment details

For each payment, information is displayed in a summarised view with only the payment date and total amount displayed.

1. To view more information on a payment, click on the icon (twistie) or click on the **View Details** link to the right of the payment amount.



The Payments made to you screen updates.

Australian Government Department of Veterans' Affairs	MyAccount	Welcome, John Pe	rson
Home My details Transport	Forms and publications	Feedback 😕 🛛 Help 🕜 🔹 Lo	gout
My details Marage your information Personal information Contact details Income and assets	Payments made to you Bank account details for Incapacity payments are not avail Payment information as at 12:00pm, 21/10/2011	Printable version able at this time. Change payment account details	
Accepted medical conditions Card information	Click F to show the payment details.	w more payments	
Request replacement card Payments	Date paid	Amount	
Claims and benefits requests	▶ 01/06/2012	\$2027.00 Hide details	
Request additional benefits Request official letter Notify of overseas travel	DIRECT CREDIT, ANZ 012-456 456789123, WODEN VA WESTFIELD WODEN, CANBERRA ACT 2913	ALLEY BRANCH, SHOP 51A \$1427.00	
Representatives list	Medical - Pharmaceutical	\$56.75	
Manage online account	Incapacity - Section 20 Superannuation Pension	\$553.50	
Commemoration preference	Rehabilitation - Assessment	\$344.85	
	Rehabilitation - Plan preparation	\$145.20	
	Rehabilitation - Service/Equipment	\$326.70	
	DIRECT CREDIT, ANZ 012-456 456789123, WODEN V WESTFIELD WODEN, CANBERRA ACT 2913	ALLEY BRANCH, SHOP 51A \$600.00	
	Service Pension - Lump Sum Advance	\$100.00	
	Age Pension - Lump Sum Advance	\$500.00	
	▶ 14/05/2012	\$800.00 Hide details	

For each payment, the payment method is displayed in a blue box. This includes the amount, bank account and branch information where the payment was made.

For each payment, a list of payment types (for example, service pension, income support supplement, etc.) and the their amounts is displayed.

• To display less information, click on the ▼ icon (twistie) or click on the **Hide Details** link to the right of the payment amount.

#### Display more payment records

You can retrieve payment records for payments made any time in the last 90 days.

• To view older payment records, click on the **Show more payments** link at the bottom of the page.

The Payments made to you screen displays.

Australian Government Department of Veterans' Affairs	MyAccount		We	lcome, Jo	hn Person
Home My details Transport	Forms and publications		Feedback 뮂	Help 🕜	Logout
Personal information Contact details Income and assets Accepted medical conditions Card information Request replacement card	Payments made to you	version Amount	Show recent r	payments	
Payments Claims and benefits requests Request additional benefits Request official letter Notify of overseas travel Representatives list	<ul> <li>► 01/06/2012</li> <li>► 14/05/2012</li> <li>► 01/05/2012</li> </ul>	\$2027.00 \$800.00 \$1250.00	Show details Show details Show details		

de		
-	MyAccount	
+	your DVA services online	

Up to 20 payments are displayed on a page.

- To view the next (or previous) page, click on the < prev or next > link at the top or bottom of the page.
- To view your five most recent payments, click on the **Show recent payments** link at the top or bottom of the page, on the right side.

The Payments made to you screen displays.

Australian Government Department of Veterans' Affairs	MyAccount		Weld	come, John Person
Home My details Transport	Forms and publications	Fee	edback 💴	Help 🕜 🛛 Logout
Personal information Contact details Income and assets Accepted medical conditions	Payments made to you Bank account details for Incapacity payments are not available a Payment information as at 12:00pm, 21/10/2011 Click > to show the payment details.	Printable ve at this time. Change p	r <u>sion</u> ayment accour	tt details
Card information Request replacement card	Show mor	e payments	Amount	
Payments ►			Amount	
Claims and benefits requests Request additional benefits	▶ 01/06/2012		\$2027.00	Hide details
Request official letter	DIRECT CREDIT, ANZ 012-456 456789123, WODEN VALLE WESTFIELD WODEN, CANBERRA ACT 2913	Y BRANCH, SHOP 51A	\$1427.00	
Representatives list	Medical - Pharmaceutical		\$56.75	
Manage online account	Incapacity - Section 20 Superannuation Pension		\$553.50	
Commemoration preference	Rehabilitation - Assessment		\$344.85	
	Rehabilitation - Plan preparation		\$145.20	
	Rehabilitation - Service/Equipment		\$326.70	
	DIRECT CREDIT, ANZ 012-456 456789123, WODEN VALLE WESTFIELD WODEN, CANBERRA ACT 2913	Y BRANCH, SHOP 51A	\$600.00	
	Service Pension - Lump Sum Advance		\$100.00	
	Age Pension - Lump Sum Advance		\$500.00	
	▶ 14/05/2012		\$800.00	Hide details

You have successfully displayed more payment records.

### Other functions

My details Manage your information	To view another section or perform another transaction related to my details, click on a link in the <b>My details</b> menu to the left of the page.
Printable version	To print a copy of the information displayed on this page, click on the <b>Printable version</b> link.
Help 😮	To get additional help with the Payments made to you screen, click on the <b>Help</b> button at to the top right of the page.
Logout	When you are finished using MyAccount, to log out and finish using the service in a secure way, click on the <b>Logout</b> button.